



Position Title: Outside Plant Technician
Department: Fiber Optic Department
Supervisor: Outside Plant Supervisor
Supervision Exercised: None
FLSA Status: Exempt
Average Hours Per Week: 40
Position Type: Full-Time, Benefits Eligible
Pay Grade Level: 7
Location: Technology Services, 3453 S Ard RD
Last Updated: August 26, 2022

General Purpose

The primary responsibilities of the outside plant technician will be to install and maintain the fiber optic infrastructure in the City of Ammon. This will include locating City utilities, installation inside customer premises, and troubleshooting issues, which includes 24-hour on-call for emergencies. The Outside Plant Technician will also work to pull in fiber and splice fiber.

Other duties, responsibilities, and qualifications may be required and/or assigned.

Supervision Received

- Works under the supervision of and reports directly to the Inside Plant Supervisor.

Supervision Exercised

- None.

Essential Duties and Responsibilities (Illustrative Only)

- Troubleshooting and resolving fiber optic service issues.
- Residential Fiber in-home installation
- Installing equipment and terminating fiber
- Responding to requests to locate city owned fiber optic cables across public and private properties in a timely fashion.
- Assisting with outage resolutions.
- Installing fiber optic cable and associated components as required.
- Splicing and terminating fiber optic strands.
- Maintain plant records in support of maintenance and operations.
- Mandatory on-call.
- Work in adverse weather conditions.

Peripheral Duties

- Performs other duties as assigned, consistent with this job description

Minimum Requirements

- Basic information systems.
- Duct, cable, vault and pedestal systems.



- Locating equipment and operation.
- Some light equipment operation.
- Fiber optic splicing and termination.
- Fiber optic plant design, maintenance and basic operation.
- Fiber testing equipment.

Ability to:

- Communicate effectively with other personnel, city officials, and customers in a professional manner, both orally and in writing.
- Operate standard office equipment and a personal computer using program applications appropriate to assigned duties.
- Analyze and appropriately solve problems and resolve conflicts.
- Establish and maintain effective working relationships with supervisors, co-workers, and the public under sometimes stressful conditions.
- Maintain a professional demeanor at all times.
- Multitask and be organized under pressured daily issues.
- Use hand tools and power tools
- Walk long distances.

Minimum Acceptable Experience and Training

- None.

Essential Physical Abilities

An employee in this class should have sufficient physical and mental capability, with or without reasonable accommodation to:

- Listen and respond to voice instructions; to communicate effectively in person, on the telephone and in a courtroom environment; to discern verbal instructions.
- View and review a wide variety of written and electronic materials, to operate computer and related office equipment.
- Proficiently operate computers, software programs, such as Microsoft Word, Excel, PowerPoint, or similar office software to create documents and other materials, maintain information, and generate reports.
- Perform essential job functions in an office or field setting that may require lifting/moving 50 lbs., bending, stooping, kneeling, stretching and other physical exertions including performing tasks involving hand/wrist/arm movements, all in inclement weather conditions and with exposure to personal hazards.

Tools, Equipment, and Information Technology (IT) Required for the Position

- A city provided vehicle during work and on call hours.
- Desktop PC.
- Office and productivity software such as MS Office and Google Earth.
- City provided smart phone with data tethering or stipend compensation.
- Other technology needs consistent with this job description from time to time.

Work Environment



The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee works in a variety of environments with exposure to outside weather conditions and is subjected to wet, cold and/or icy conditions. The employee works near moving mechanical parts and in high, precarious places and may be exposed to wet and/or humid conditions, fumes or airborne particles, odors, toxic or caustic chemicals, risk of electrical shock, and vibration. The noise level in the work environment also varies and may require hearing protection at times.

Travel Requirements

- The employee must possess and maintain a valid Idaho driver’s license and proof of valid insurance.
- Local travel within the City of Ammon is required.

Disclaimer

Must perform the essential duties and responsibilities with or without reasonable accommodation efficiently and accurately without causing a significant safety threat to self or others. The above statements are intended to describe the general nature and level of work being assigned to this position. They are not intended to be construed as an exhaustive list of all responsibilities, duties and/or skills required of individuals in the job. This job description is not an employment agreement and/or an expressed or implied employment contract. Management has the exclusive right to alter this job description at any time without notice.

Acknowledgement

I have reviewed and agree this Job Description accurately reflects the current responsibilities of my position. I also acknowledge this Job Description will be placed in my Personnel File.

Employee: _____ Date: _____

Supervisor: _____ Date: _____